HP M454
(W2020A/X-W2023A/X)

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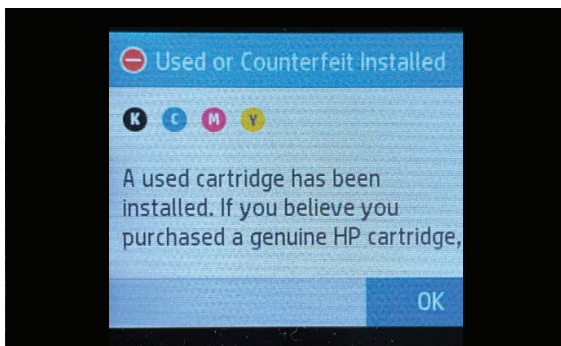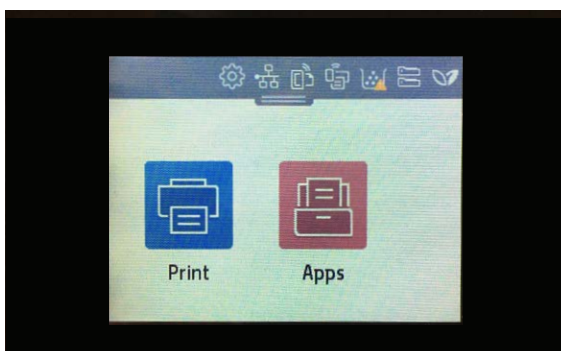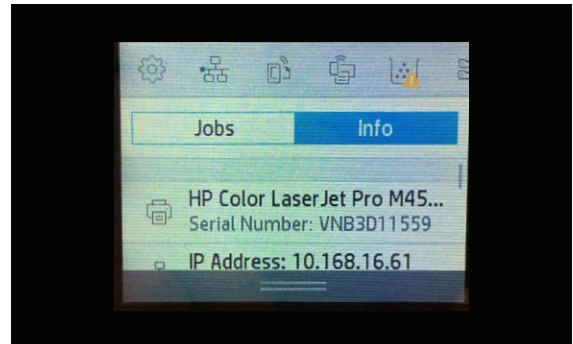
1 When you first install the cartridge, you may see the message that a "used" cartridge has been installed or you may see a message that a "Genuine HP Cartridge" has been installed. In either scenario, Press OK. (This is one time only at install.)

2 The printer home screen will now appear. In order to print, you must change the default settings. From the home screen, press the gray bar at top of screen.
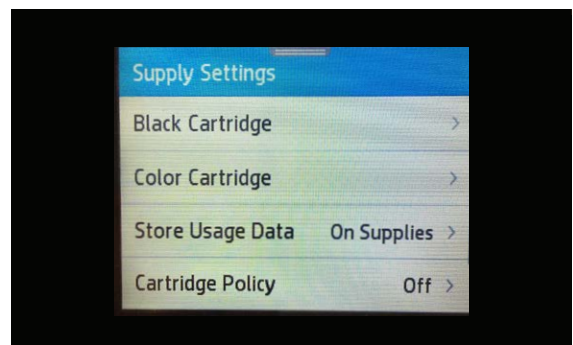

3 Next, press the Gear Icon in the top left of screen.

4 Printer enters Setup menu.

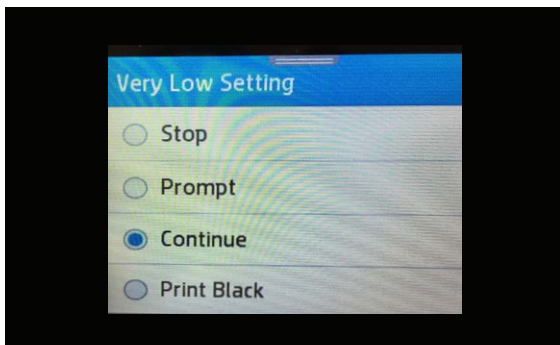
5 Scroll down to Supply Settings and press it.

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6 In the Supply Settings menu Select Black Cartridge and in the Black Cartridge Menu select Very Low Setting.

Important to Note:

Supplies Status Page can be printed. But it will not provide the correct toner levels.

End-of-life will have to be established by faded print.

To get additional pages after a fade, remove the color cartridge that faded, hold it horizontally by the handle and gently shake side-to-side to redistribute the remaining toner.

7 The default Very Low Setting is set to Prompt. Change this to Continue by selecting it.

8 8. Follow the same process for Color Cartridge.